

The objective of the National Broadband Plan for Ireland (NBP) is to deliver high speed broadband to all citizens and businesses in Ireland. For full details on the National Broadband Plan please go to www.broadband.gov.ie

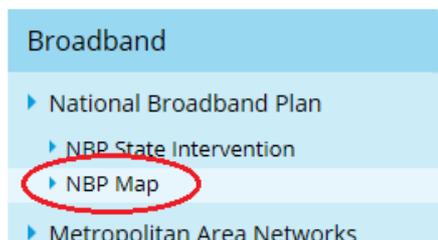
The Department of Communications, Climate Action and Environment (DCCAE) has conducted a mapping exercise that has identified the areas of the country where high speed broadband is not available now nor expected to be available in the near future. This is the “Intervention Area” which the Strategy aims to address.

The attached map shows Carlow with two colours, **BLUE** and **AMBER**. The **BLUE** represents those areas that the commercial operators have concrete plans to roll out high speed broadband coverage. **AMBER** represents the Intervention Area that will be targeted by the National Broadband Plan.

Monitoring of access to High Speed Broadband services in the BLUE Area

The DCCAE is actively monitoring the rollout of high speed broadband in the **BLUE** areas so as to ensure the accuracy of the Map. If your house or business is in a **BLUE** area and you do not have access to high speed broadband, please follow the steps outlined below:

1. Go to www.broadband.gov.ie and select the NBP Map option



2. Check if your premises is located in an **AMBER** or **BLUE** area by either
 - Entering your Eircode or
 - Entering your address in the search box or
 - Zooming in on the map.
3. If your premise is in a **BLUE** area
 - run a line speed check www.speedtest.net

If your speed checks are consistently below 30Mbps, you need to check with ALL operators in your area to see if you can get high speed broadband. If you cannot get a high speed broadband service, you need to contact the Department – broadband@dccae.gov.ie Include your Eircode, a copy of your line speed check results and confirmation of the operators you have contacted.

4. Subject to your permission, the Department will then:
 - Raise the query with participating operators whose commercial plans are on the high speed broadband map.

If commercial plans are yet to materialise, provide you with an approximate timeframe for the availability of high speed broadband to your premises. Where commercial plans have been rolled out and it is established High Speed Broadband is not available to your premise, nor will it be available from any other operator on a commercial basis, your premise will be included in the **AMBER** area (Intervention Area).